



Z-Eco Energy Sp. z o.o. Sp.k.
Gospodarz 51a, 95-030 Rzgów
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COMPLAINT FORM

Town, date

CUSTOMER DATA

Company Name / First and Last Name

Address

Contact person

Phone, e-mail

ADVERTISED EQUIPMENT

Name, model:

Serial number:

Date of purchase:

Warranty:

☐ Yes

☐ No

Invoice number:

Description of the fault:

Detailed description of the fault: (error codes, the circumstances of the fault etc.)

☐ Device doesn't work at all

☐ Failure occurs periodically

☐ Device doesn't perform only individual functions

Signature of the host, date of admission

Signature / Customer's stamp

ACTIVITIES PERFORMED / DIAGNOSED FAULTS

Complaint:

☐ Recognized
☐ Unrecognized

Date of considering the complaint:

Employee signature:

I have read the decision service, I confirm receipt of the equipment:

Bearing in mind REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46 / EC (general regulation on data protection), we kindly inform you that the administrator of personal data contained in the complaint form is Z-Eco Energy Sp. z o.o. Sp.k., host 51a, 95-030 Rzgów. If you have any other questions or requests, please contact us: in writing to the address of the registered office or electronically to the e-mail address: biuro@z-ecoenergy.com
Your personal data will be processed in order to consider the submitted complaint pursuant to art. 6 sec. 1 lit. b) GDPR (performance of the contract) and art. 6 sec. 1 lit. c) GDPR (legal obligation).

As part of this process, when it is necessary for the proper consideration and implementation of the complaint, personal data may be transferred, among others down entities implementing the guarantee, warranty, insurance of goods and other entities listed in the information clause.

In connection with the processing of personal data, you have the right to access personal data, rectify personal data (update), delete data, limit processing, transfer personal data, the right to object to the processing of personal data and to lodge a complaint with the supervisory authority. Detailed information can be found in the Privacy Policy.

* the white box is filled in by the Customer